



TERMS AND CONDITIONS OF SALE

Upon placing your order with Joystix Classic Games and Pinballs, the following Terms and Conditions of Sale are agreed upon:

- ! Any new machines and / or games special ordered and that are not in current inventory must be paid in full before order is placed with manufacturer and / or distributor.

- ! There are no refunds on new or special order games / machines.

- ! Pre-owned games returned to Joystix Classic Games and Pinballs must have prior written authorization and will be subject to 30% restocking fee, plus any associated fees and costs incurred – including but not limited to any credit card processing fees, and delivery, pick-up, and / or shipping costs.

- ! Joystix Classic Games and Pinballs makes no guarantee, expressed or implied, on the delivery time and manufacturer lead time of any products sold. Any delivery estimates given are subject to change and are dependent on time and method of payment, product availability, and turnaround times of shipping and freight companies.

- ! All orders must be canceled in writing via email to charles@joystixgames.com within 24 hours of purchase to receive a full refund.

- ! Joystix Classic Games and Pinballs reserves the right to collect from Purchaser all reasonable costs and expenses incurred in collection of any sums owed by Purchaser and shall not be obligated to make further deliveries to Purchaser. Such reasonable costs and expenses shall include, but are not limited to, reasonable attorney's fees.

- ! All new games and products purchased from Joystix Classic Games and Pinballs include the original manufacturer's warranty. Factory warranties include parts and original equipment only. Labor rates for all warranty calls will be billed to Purchaser at a rate of \$95 per hour.

- ! All service calls are to be issued in writing to charles@joystixgames.com.